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# LAW 553-CO-ARB-ea 1/14

### RETAIL INSTALLMENT SALE CONTRACT - SIMPLE FINANCE CHARGE (WITH ARBITRATION PROVISION)

Dealer Num	per Contract Number	NUCLEON OF CONTRACTOR OF
Buyer Name and Address (Including County and Zip Code)	Co-Buyer Name and Address (Including County and Zip Code) N/A	Seller-Creditor (Name and Address)

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements in this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used	Year	Make and Model	Vehicle Identification N	lumber	Primary Use For Which Purchased
Used	2014	BMW 3 Series	100-000-001-00	675	Personal, family, or household unless otherwise indicated below business agricultural
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINA	<b>ICE</b> Idlar T the cr will	IN-LENDING DISCLOSURES Amount Financed he amount of redit provided to you or h your behalf. Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of 2,00,000 is	Used Car Buyers Guide. The infor- mation you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale. Spanish Translation: Guía para commenders de vehículos usados. La información que ve en el formulario de
10.94 •	<b>\$</b> 7,4	09.03	19,8 0.57 \$ 7,217.60	29 (9.6	la ventanilla para este vehículo forma
Your Payment S	φ				pare der presente contrato. La información del formulario de la
Number of Payments	Amou Paym	nt of	When Pormets Are Due		disposición en contrario contenida en
72	\$ 378	3.05 Mont	thly beginning 10/06/2019		el contrato de venta.
N/A	N//	4	N/A		WARRANTIES SELLER DISCLAIMS Unless the Seller makes a written warranty, or enters into a service
Or As Follows: N/A Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of \$15.00. Prepayment. If you pay off all your debt early, you will not have to pay a penalty. Security Interest. You are giving a security interest in the vehicle being purchased. Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.				contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose. This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide.	
provisions of	the Seller	's Right to	If Buyer and Co-Buyer s Cancel section on page 4 of cancel within <u>N/A</u> da	f this contract,	If this transaction contains a fee or premium for guaranteed automobile protection, all holders and assignees of this consumer credit contract are subject
X A Buyer Signs			N/A		to all claims and defenses which the Buyer could assert against the original
XA Co-Buyer Sign	IS		N/A		creditor resulting from the Buyer's purchase of guaranteed automobile protection.
agricultural use. If a payment is no of \$N/A	t received in f or N//	ull within A% of the	N/A days after it is due, you w part of the payment that is late, whiche • "Federal Truth-In-Lending Disclosures	ill pay a late charge ever is less.	

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1	Cas and Tota	ATION OF AMOUNT FINANCED sh Price (including \$ <u>N/A</u> delivery and handling charge‡ (\$ <u>692.37</u> sales tax) al Downpayment =		\$ <u>17,983.37</u> (1)	Insurance. You may buy the physical damage insurance this contract requires from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked on page 5 of this contract. If any insurance is checked below, policies or certificates
		Trade-in 2007 BMW X3			from the named insurance companies will describe the terms and
		(Year) (Make) (Model)			conditions.
		Gross Trade-In Allowance	\$	1,000.00	Check the insurance you want and sign below:
		Less Pay Off Made By Seller	\$	<u>N/A</u>	Optional Credit Insurance
		Equals Net Trade In	\$	1,000.00	Credit Life: Buyer Co-Buyer Both
		+ Cash	\$	1,000.00	
		+ Other N/A	\$	N/A	Credit Disability: Buyer Co-Buyer Both
		(If total downpayment is negative, enter "0" and see 4I below)	Ψ	\$2,000.00 (2)	Premium:
-				\$ <u>15,983.37</u> (2)	Credit Life \$N/A
3		paid Balance of Cash Price (1 minus 2)		\$ <u></u> (3)	Credit Disability \$N/A
4		er Charges Including Amounts Paid to Others on Your Behalf			Insurance Company Name
		ller may keep part of these amounts):			N/A
		Cost of Optional Credit Insurance Paid to Insurance			Home Office Address
		Company or Companies.			N/A
		Life \$ N/A			Credit life insurance and credit disability insurance are not
		Disability \$ N/A	\$	<u>N/A</u>	required to obtain credit. Your decision to buy or not buy credit
	в	Vendor's Single Interest Insurance		~~	life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless
		Paid to Insurance Company	\$	N/A	you sign and agree to pay the extra cost. If you choose this
	С	Other Optional Insurance Paid to Insurance Company or Companies	\$	N/A	insurance, the cost is shown in Item 4A of the Itemization of
		Optional Gap Contract	φ	300.00	Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you
		Official Fees Paid to Government Agencies	Ψ		owe on this contract if you make late payments. Credit disability
	-	All Controlled and All Controlled and All Controlled and All Control C	¢	N/A	insurance does not cover any increase in your payment or in
		and a standard	\$	N/A	the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the
			\$	and a second	last payment unless a different term for the insurance is shown
		to N/A for N/A	\$	<u>N/A</u>	below.
	F	Government Taxes Not Included in Cash Price			
		N/A	\$	N/A	
	G	Government License and/or Registry on Fees			Other Ontional Insurance
		Registration Fee	\$	20.00	Other Optional Insurance
		Government Certificate of Title Fees	\$		N/A N/A N/A Type of Insurance Term
	<u>,</u>	Other Charges (Seller must identify the is paid and			
		describe purpose)			em N/A
		to N/A for Prior Credit or Lease Balance	\$	N/A	Insurance Company Name
		to FIDELITY for Service Contract	\$	3,500.00	N/A
		to N/A for N/A	\$	N/A	Home Office Address
		to N/A for N/A	\$	N/A	N/A
		to N/A for N/A	\$	N/A	□N/A N/A
		to N/A for N/A	¢	N/A	Type of Insurance Term
		to N/A for N/A	φ	N/A	Premium \$N/A
		to N/A for N/A	φ	N/A	Insurance Company Name
		to N/A for N/A	φ	N/A	N/A
		to N/A for N/A	Ф	N/A	Home Office Address
		Total Other Charges and Amounts Paid to Others on Your Behalf	\$	-	N/A
-				\$ 3,827.20 (4)	
5		ount Financed (3 + 4)		\$(5)	Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a
		ne delivery and handling charge represents costs and additional profit to the Seller/Dea becting, cleaning, and adjusting new and used vehicles.	aler for	items such as	factor in the credit approval process. It will not be provided
	IIIOP	sound, ordening, and adjusting new and ased vertices.			unless you sign and agree to pay the extra cost.
					I want the optional credit insurance and the other insurance
OP	TION	I: 🗌 You pay no finance charge if the Amount Financed, item 5,	is pai	d in full on or before	checked above.
		N/A, YearN/A SELLER'S INITIALS	s1	N/A	XB N/A N/A
					Buyer Signature Date
		ned Check Charge: If the Amount Financed is \$75,000 or less, ye		0. 0. 52 (55)	
of	\$		nt Fin	anced is more than	<b>XB N/A</b> N/A
2010/2		00 or the vehicle is purchased primarily for business or agricultural			Co-Buyer Signature Date
			. 450,	, so agree to pay a	THIS CONTRACT DOES NOT PROVIDE FOR
ch	arge	e of \$20.00 if any check you give us is dishonored.			AUTOMOBILE LIABILITY INSURANCE, AND
Aq	reem	nent to Arbitrate: By signing below, you agree that, pursuant to the Arbitration Prov	vision o	on page 6 of this contract.	SAID BUYER ALSO STATES THAT HE OR SHE
you	l or v	we may elect to resolve any dispute by neutral, binding arbitration and not by a c			HAS/ <del>DOES NOT HAVE</del> (strike words not
20.12		on for additional information concerning the agreement to arbitrate.			applicable) IN EFFECT AN AUTOMOBILE LIABILITY POLICY AS DEFINED IN SECTION
		ligns X C			42-7-103(2), COLORADO REVISED STATUTES,
Co	-Buye	er Signs X C N/A			ON THE MOTOR VEHICLE SOLD BY THIS
	-				CONTRACT.

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### OTHER IMPORTANT AGREEMENTS

#### 1. FINANCE CHARGE AND PAYMENTS

- How we will figure Finance Charge. We will figure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed.
- How we will apply payments. We may apply each b. payment to the earned and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose, as the law allows it.
- C. How late payments or early payments change what you must pay. We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 of this contract on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.
- You may prepay. You may prepay all or part of the d. unpaid part of the Amount Financed at any time without penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment.
- Your right to refinance a balloon payment. A e. balloon payment is a scheduled payment that is more than twice as large as the average of all your other regularly scheduled payments. If you are buyi ng the vehicle primarily for personal, fair y or ho use, you meet our normal credit stant ards, are in the business of exceeding static you f right to refinance the ballon staymen we without penalty at outprevenue rates. This p phold we ιV the n DVIS does not apply if we adjusted your payment schedule to your seasonal or irregular income.

# YOUR OTHER PROMISES TO US

- If the vehicle is damaged, destroyed, or missing. You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.
- b. Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.

#### Security Interest. C.

You give us a security interest in:

- The vehicle and all parts or goods put on it;
- All money or goods received (proceeds) for the vehicle:
- All insurance, maintenance, service, or other contracts we finance for you; and
- All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.

This secures payment of all you owe on this contract. It also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.

## Insurance you must have on the vehicle.

- You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we may either buy insurance that covers your interest and our interest in the vehicle, or buy insurance that covers only our interest. If we buy either type of insurance, we will tell you which type and the charge you must pay. The charge will be the cost of the insurance and a finance charge computed at the Annual Percentage Rate shown on page 1 of this contract. If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.
- What happens to returned insurance, maine. tenance, service, or other contract charges. If we get a refund of insurance, maintenance, service, or other contract charges, you agree that we may subtract the refund from what you owe.

#### 3. IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

You may owe late charges. You will pay a late a. charge on each late payment as shown on page 1 of this contract. Acceptance of a late payment does not excuse your late payment or mean that you may keep making late payments.

If you pay late, we may also take the steps described below.

b. You may have to pay all you owe at once. If you rea

u

otic

efault), we may demand that your pro owe at once after we give you any guiree. Default means: ay all yo the law

- ay any payment on time;
- u do not u give lse, incomplete, or misleading inon on a crean application;
- . You start a proceeding in bankruptcy or one is started against you or your property; or
- You break any agreements in this contract. The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.
- You may have to pay collection costs. If we hire an attorney to collect what you owe, you will pay the attorney's fees and court costs the law permits. The maximum attorney's fee you will pay will be 15% of the amount you owe, unless a court awards an additional amount. You will also pay any collection costs directed by the court.
- d. We may take the vehicle from you. If you default, we may take (repossess) the vehicle from you after we give you any notice the law requires. We may only take the vehicle if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of them as the law allows.
- How you can get the vehicle back if we take it. If we repossess the vehicle, you may pay to get it back (redeem). We will tell you how much to pay to redeem. Your right to redeem ends when we sell the vehicle.

2.

f. We will sell the vehicle if you do not get it back. If you do not redeem, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle.

We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it. Attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you must pay the rest to us unless the law provides otherwise. If you do not pay this amount when we ask, we may charge you interest at a rate not exceeding the highest lawful rate until you pay.

g. What we may do about optional insurance, maintenance, service, or other contracts. This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, you agree that we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.

# 5. Applicable Law

Federal law and the law of the state of our address shown on page 1 of this contract apply to this contract.

Electronic Contracting and Signature Acknowledgment. You agree that (i) this contract is an electronic contract executed by you using your electronic signature, (ii) your electronic signature signifies your intent to enter into this contract and that this contract be legally valid and enforceable in accordance with its terms to the same extent as if you had executed this contract using your written signature and (iii) the authoritative copy of this contract ("Authoritative Copy") shall be that electronic copy that resides in a document management system designated by us for the storage of authoritative copies of electronic records, which shall be deemed held by us in the ordinary course of business. Notwithstanding the foregoing, if the Authoritative Copy is converted by printing a paper copy which is marked by us as the original (the "Paper Contract"), then you acknowledge and agree that (1) your signing of this contract with your electronic signature also constitutes issuance and delivery of such Paper Contract, (2) your electronic signature associated with this contract, when affixed to the Paper Contract, constitutes your legally valid and binding signature on the Paper Contract and (3) subsequent to such conversion, your obligations will be evidenced by the Paper Contract alone.

### 4. Servicing and Collection Contacts.

You agree that we may try to contact you in writing, by e-mail, or using prerecorded/artificial voice messages, text messages, and automatic length one directly syst the law allows. You also here that we lay try to s, as c ntact p one you in these and other way tiony ad rest or te number you provide us, even if the tel nun ber cell phone number or the charter esi s in a cl to y rg

### Seller's Right to Cancel

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- a. Seller agrees to deliver the vehicle to you on the date this contract is signed by Seller and you. You understand that it may take a few days for Seller to verify your credit, locate financing for you on the exact terms shown in this contract, and assign this contract to a financial institution. You agree that Seller has the number of days stated on page 1 of this contract to assign this contract. You agree that if Seller is unable to assign this contract within this time period to any one of the financial institutions with whom Seller regularly does business under an assignment acceptable to Seller, Seller may cancel this contract.
- b. If Seller elects to cancel per Paragraph a above, Seller will give you written notice (or in any other manner in which actual notice is given to you). In that event, you may have the option of negotiating and signing a new contract with different financing terms (for example, a larger down payment, a higher annual percentage rate, a required cosigner, etc.) or you may pay with alternate funds arranged by you.
- c. Upon receipt of such notice, you must immediately return the vehicle to Seller in the same condition as when sold, reasonable wear and tear excepted. Seller must give you back all consideration Seller has received in accordance with the terms of the Retail Purchase Agreement or Buyers Order.
- d. If you do not immediately return the vehicle, Seller may use any legal means to take it back (including repossession) and you will be liable for all expenses incurred by Seller in taking the vehicle from you, including reasonable attorney's fees.
- e. While the vehicle is in your possession, all terms of this contract, including those relating to use of the vehicle and insurance for the vehicle, are in full force and you assume all risk of loss or damage to the vehicle. You must pay all reasonable costs for repair of any damage done to the vehicle while the vehicle is in your possession.
- f. The terms of this Seller's right to cancel survive Seller's cancellation of this contract.

### NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

The preceding NOTICE applies only to goods or services obtained primarily for personal, family, or household use. In all other cases, Buyer will not assert against any subsequent holder or assignee of this contract any claims or defenses the Buyer (debtor) may have against the Seller, or against the manufacturer of the vehicle or equipment obtained under this contract.

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loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the company through which the VSI insurance is obtained. If you elect to pu 4B of the Itemization of Amount Financed. The coverage is for the initial te	rchase VSI insurance through the Creditor, the	e does not protect your interest in the veh	1888 1922 B B
Optional Gap Protection (Debt Cancellation) Agreement. A favorable credit terms. Neither will be provided unless you whether similar coverage may be obtained and at what cost. for any or no reason within 30 days after you purchased it by gap protection has occurred. Gap protection is not a su cancellation agreement, the charge is shown below and in Charge \$300.00 Term:72	sign and agree to pay the extra ch Gap protection benefits may decre and receive a full refund of the gap bstitute for collision or property da	narge. You may wish to consult an ease over the term of this contract. o protection fee or premium as lo amage insurance. If you choose t	n insurance agent to determine You may cancel gap protection ng as no loss or event covered
FIDELTY	(Name of Gap Protection (Debt Cance	llation) Agreement)	
I want the gap protection (debt cancellation) agreement.	08/22/2019 x D	N/A	N/A
Buyer Signature	Date Co-Buyer Sign		Date
	NO COOLING OFF PERI	OD	
State law does not provide for a "coo contract, you may only cancel it if the sel because you change your mind. This not	ler agrees or for legal ca	ause. You cannot cance	
The Annual Percentage Rate may be	pogotiable with the	Coller The Coller m	
tract and retain its right to receive a			ay assign this con-
	tct contains the entire agreement to nges are binding. Buyer Signs X valid. We may delay or refrain fro me payments without extending th	between vou and us relating to th Co-Buyer S m enforcing any of our rights und	is contract. Any change to this Signs XE N/A
tract and retain its right to receive a provide the second state of the second state o	contains the entire agreement be nges are binding. Buyer Signs X valid. We may delay or refrain fro me payments without extending the nents. containt in black. Du are	between vou and us relating to the Co-Buyer Some of the Co-Buyer Some of the contract of the time for making others.	is contract. Any change to this Signs XE N/A
tract and retain its right to receive a p HOW THIS CONTRACT CAN BE CHANGED. This contra contract must be in writing and we must sign it. No oral chan If any part of this contract is not valid, all other parts stay them. For example, we may extend the time for making so See the rest of this contract for other important agreen NOTICE TO RETAIL BUYER Do no sign for	ct contains the entire agreement to nges are binding. Buyer Signs X valid. We may delay or refrain fro me payments without extending th nents. contract in back. Du are	between you and us relating to the Co-Buyer S m enforcing any of our rights und the time for making others. The d to a popy of the of this pontract, ye gave it to you pontract, ye gave it to you out the output of the output of the pontract including the pontrac	is contract. Any change to this Signs XE N/A der this contract without losing
tract and retain its right to receive a p HOW THIS CONTRACT CAN BE CHANGED. This contra contract must be in writing and we must sign it. No oral chan If any part of this contract is not valid, all other parts stay them. For example, we may extend the time for making so See the rest of this contract for other important agreen NOTICE TO RETAIL BUYER Do no sign in sign. Keep it to protect your unal rights You agree to the terms of this contract. You com take it and review it. You acknowledge that you receive	to contains the entire agreement to nges are binding. Buyer Signs X valid. We may delay or refrain fro me payments without extending th nents. contract in black. Du are the i ad a pag is of this co ved a completely filled-in cop ate <u>08/22/2019</u> Co-Buyer Signs ble for paying the entire debt. An other owned	this potract, ve gave it to y both south of the south of	is contract. Any change to this Signs XE N/A der this contract without losing contract at the time you you, and you were free to ition provision on page 6, DateN/A
tract and retain its right to receive a provide the second state of the second state o	to contains the entire agreement to nges are binding. Buyer Signs X valid. We may delay or refrain fro me payments without extending th nents. contract in black. Du are the i ad a pag is of this co ved a completely filled-in cop ate <u>08/22/2019</u> Co-Buyer Signs ble for paying the entire debt. An other owned	this potract, ve gave it to y both south of the south of	is contract. Any change to this Signs XE N/A der this contract without losing contract at the time you you, and you were free to ition provision on page 6, DateN/A

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### ARBITRATION PROVISION PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

- 1. EITHERYOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.
- 2. IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIMYOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.
- 3. DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Provision, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Provision shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose the American Arbitration Association, 1633 Broadway, 10th Floor, New York, New York 10019 (www.adr.org), or any other organization to conduct the arbitration subject to our approval. You may get a copy of the rules of an arbitration organization by contacting the organization or visiting its website. Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law and the applicable statute of limitations. The arbitration hearing shall be conducted in the federal district in which you reside unless the Seller-Creditor is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will pay your filing, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of \$5000, unless the law or the rules of the chosen arbitration organization require us to pay more. The amount we pay may be reimbursed in whole or in part by decision of the arbitrator if the arbitrator finds that any of your claims is frivolous under applicable law. Each party shall be responsible for its own attorney, expert and other fees, unless awarded by the arbitrator under applicable law. If the chosen arbitration organization's rules conflict with this Arbitration Provision, then the provisions of this Arbitration Provision shall control. Any arbitration under this Arbitration Provision shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 et. seq.) and not by any state law concerning arbitration. Any award by the arbitrator shall be in writing and will be final and binding on all parties, subject to any limited right to appeal under the Federal Arbitration Act.

You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies, such as repossession, or by filing an action to recover the vehicle, to recover a deficiency balance, or for individual injunctive relief. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Provision shall survive any termination, payoff or transfer of this contract. If any part of this Arbitration Provision, other than waivers of class action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. If a waiver of class action rights is deemed or found to be unenforceable for any reason in a case in which class action allegations have been made, the remainder of this Arbitration Provision shall be unenforceable.



