

REPORT SUMMARY

CLAIM INFORMATION

Owner	[REDACTED]
Loss Vehicle	2014 Chevrolet Cruze LT2 Automatic
Loss Incident Date	12/06/2019
Claim Reported	12/12/2019

The CCC ONE® Market Valuation Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by ALLSTATE INSURANCE COMPANY.

Loss vehicle has 55% greater than average mileage of 80,400.

INSURANCE INFORMATION

Report Reference Number	[REDACTED]
Claim Reference	[REDACTED]
Adjuster	Miller, Bill
Odometer	124,693
Last Updated	12/12/2019 02:07 PM

VALUATION SUMMARY

Base Vehicle Value	\$ 6,704.00
Condition Adjustment	- \$ 500.00
PRIOR DAMAGE*	- \$ 370.00
Adjusted Vehicle Value	\$ 5,834.00
Vehicular Tax (8.75%)	+ \$ 510.48
Tax reflects applicable state, county and municipal taxes.	
DMV FEE*	+ \$ 175.00
Value before Deductible	\$ 6,519.48
Deductible*	- \$ 1,000.00

Total \$ 5,519.48

Adjustments indicated with an Asterisk (*) have been determined by ALLSTATE INSURANCE COMPANY and have been added here for convenience.

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

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VALUATION METHODOLOGY

How was the valuation determined?



 **VEHICLE INFORMATION**

VEHICLE DETAILS

Location	[REDACTED]
VIN	[REDACTED]
Year	2014
Make	Chevrolet
Model	Cruze
Trim	LT2
Body Style	Automatic
Body Type	Sedan
Engine -	
Cylinders	4
Displacement	1.4L
Induction	Turbocharged
Fuel Type	Gasoline
Carburation	Electronic Fuel Injection
Transmission	Automatic Transmission Overdrive
Curb Weight	2745 lbs

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE HISTORY SUMMARY

CCC VINguard®	1 Possible Total Loss	
	2 Vehicle Market History Information	04/18/2015
Experian AutoCheck	No Title Problem Found	
Insurance Services Organization/ National Insurance Crime Bureau	2 Records Found	
National Highway Traffic Safety Administration	6 Recalls	

Using the VIN for this vehicle, VINguard® detected discrepancies or prior history requiring additional research.

See Supplemental Information section for additional details.

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Package 1:	Rs		
Odometer	124,693		
Transmission	Automatic Transmission	✓	
	Overdrive	✓	
Power	Power Steering	✓	
	Power Brakes	✓	
	Power Windows	✓	
	Power Locks	✓	
	Power Mirrors	✓	
	Power Driver Seat	✓	
	Decor/Convenience	Air Conditioning	✓
Tilt Wheel		✓	
Cruise Control		✓	
Rear Defogger		✓	
Intermittent Wipers		✓	
Console/Storage		✓	
Keyless Entry		✓	
Telescopic Wheel		✓	
Message Center		✓	
Remote Starter		✓	
Seating		Bucket Seats	✓
		Reclining/Lounge Seats	✓
		Leather Seats	✓
	Heated Seats	✓	
Radio	AM Radio	✓	
	FM Radio	✓	
	Stereo	✓	
	Search/Seek	✓	
	CD Player	✓	
	Steering Wheel Touch Controls	✓	
	Auxiliary Audio Connection	✓	
	Satellite Radio	✓	

To the left is the equipment of the loss vehicle that ALLSTATE INSURANCE COMPANY provided to CCC.

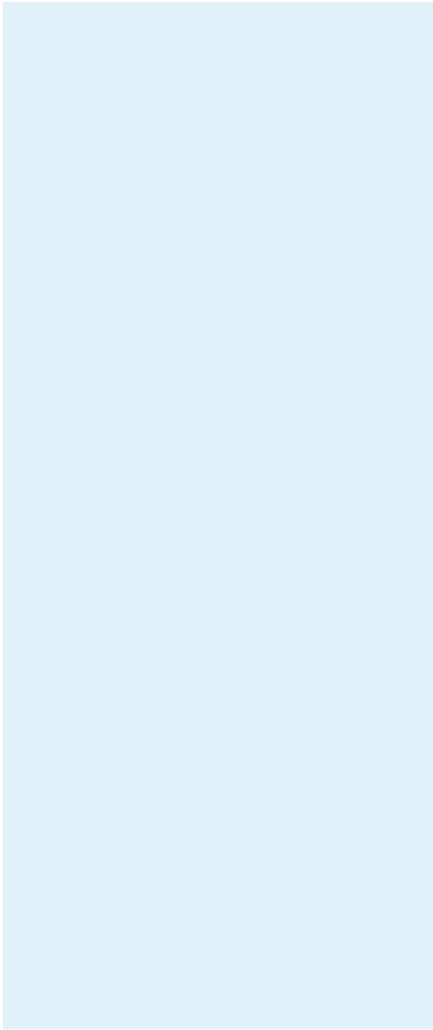
✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

📄 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Wheels	Aluminum/Alloy Wheels	✓
Roof	Electric Glass Roof	☰
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Anti-lock Brakes (4)	✓
	4-wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Rear Side Impact Air Bags	✓
	Communications System	✓
	Hands Free	✓
	Alarm	✓
	Traction Control	✓
	Stability Control	✓
	Exterior/Paint/Glass	Dual Mirrors
Tinted Glass		✓
Fog Lamps		☰
Rear Spoiler		☰
Clearcoat Paint		☰
Metallic Paint		☰



VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes	Value Impact
INTERIOR			
Seats	FAIR	Significantly soiled, faded and/or discolored. Driver seat in very poor condition.	- \$ 225
Carpets	FAIR	Significantly soiled and/or stained.	- \$ 187
Dashboard	PRIVATE OWNER	Few small scratches and/or gouges. Light wear.	\$ 0
Headliner	PRIVATE OWNER	Lightly scuffed. Few small scrapes.	\$ 0
EXTERIOR			
Sheet Metal	PRIVATE OWNER	A few minor dings.	\$ 0
Trim	PRIVATE OWNER	Wheels scraped	\$ 0
Paint	FAIR	Numerous small surface chips and/or scratches. Major swirl marks. Numerous on front sheet metal.	- \$ 365
Glass	PRIVATE OWNER	Light surface scratches and/or pitting. Few chips.	\$ 0
MECHANICAL			
Engine	FAIR	Few small leaks. Belts and hoses firm, show minimal wear. Significant dirt and grease in engine compartment.	- \$ 393
Transmission	FAIR	Numerous leaks evident.	- \$ 327
TIRES			
Front Tires	PRIVATE OWNER	LF-2/32 RF-9/32 55% left New is 10/32	\$ 0
Rear Tires	PRIVATE OWNER	LR-7/32 RR-6/32 65% left New is 10/32	\$ 0
Total Condition Adjustments			- \$ 500
			Condition deduction capped at \$500

ALLSTATE INSURANCE COMPANY uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Private Owner condition. These dollar adjustments are based upon interviews with dealerships across the United States.

 Previous Valuation

Options	Loss Vehicle	Previous Valuation 1
Rs	✓	✓
Odometer	124,693	124,963
Automatic Transmission	✓	✓
Overdrive	✓	✓
Power Steering	✓	✓
Power Brakes	✓	✓
Power Windows	✓	✓
Power Locks	✓	✓
Power Mirrors	✓	✓
Power Driver Seat	✓	✓
Air Conditioning	✓	✓
Tilt Wheel	✓	✓
Cruise Control	✓	✓
Rear Defogger	✓	✓
Intermittent Wipers	✓	✓
Console/Storage	✓	✓
Keyless Entry	✓	✓
Telescopic Wheel	✓	✓
Message Center	✓	✓
Remote Starter	✓	✓
Bucket Seats	✓	✓
Reclining/Lounge Seats	✓	✓
Leather Seats	✓	✓
Heated Seats	✓	✓
AM Radio	✓	✓
FM Radio	✓	✓
Stereo	✓	✓
Search/Seek	✓	✓
CD Player	✓	✓
Steering Wheel Touch Controls	✓	✓
Auxiliary Audio Connection	✓	✓
Satellite Radio	✓	✓
Aluminum/Alloy Wheels	✓	✓
Electric Glass Roof	✓	✓
Drivers Side Air Bag	✓	✓
Passenger Air Bag	✓	✓
Anti-lock Brakes (4)	✓	✓
4-wheel Disc Brakes	✓	✓
Front Side Impact Air Bags	✓	✓
Head/Curtain Air Bags	✓	✓

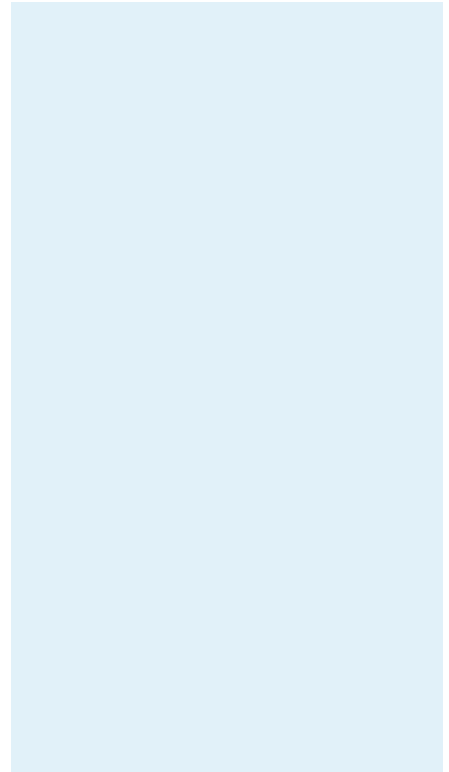
Comp 1 Updated Date: 12/11/2019
2014 Chevrolet Cruze Lt2 Automatic
4 1.4I Gasoline Turbocharged
Electronic Fuel Injection
VIN [REDACTED]
Source Previous Valuation

¹The **Condition Adjustment** sets that comparable vehicle to Private Owner condition, which the loss vehicle is also compared to in the Vehicle Condition section.

Previous Valuation means that the loss vehicle was recently valued. The details shown in this section reflect the odometer and any differences in vehicle configuration provided by the insurer as compared to the previous valuation. The loss vehicle is being valued based on this previous valuation, adjusted to reflect any differences in reported attributes.

 Previous Valuation

Options	Loss Vehicle	Previous Valuation 1
Rear Side Impact Air Bags	✓	✓
Communications System	✓	✓
Hands Free	✓	✓
Alarm	✓	✓
Traction Control	✓	✓
Stability Control	✓	✓
Dual Mirrors	✓	✓
Tinted Glass	✓	✓
Fog Lamps	✓	✓
Rear Spoiler	✓	✓
Clearcoat Paint	✓	✓
Metallic Paint	✓	✓
Value		\$ 6,699
Adjustments:		
Mileage		+ \$ 5
Adjusted Comparable Value		\$ 6,704



COMPARABLE VEHICLES

Options	Loss Vehicle	**Comp 1	**Comp 2	**Comp 3
Rs	✓	✗	✗	✓
Odometer	124,693	84,406	94,706	55,862
Automatic Transmission	✓	✓	✓	✓
Overdrive	✓	✓	✓	✓
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Remote Starter	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Heated Seats	✓	✓	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✗	✗	✗
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓
Electric Glass Roof	✓	✗	✗	✓
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
4-wheel Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓

Comp 1 Updated Date: 12/06/2019

2014 Chevrolet Cruze Lt2 Automatic
4 1.4I Gasoline Turbocharged
Electronic Fuel Injection

VIN [REDACTED]
Dealership [REDACTED]
Telephone [REDACTED]

Source Dealer Ad
Stock # T8877 A
Distance from Plainfield, IL
7 Miles - Romeoville, IL

Comp 2 Updated Date: 12/08/2019

2014 Chevrolet Cruze Lt2 Automatic
4 1.4I Gasoline Turbocharged
Electronic Fuel Injection

VIN [REDACTED]
Dealership [REDACTED]
Telephone [REDACTED]

Source Truecar
Stock # 90248A
Distance from Plainfield, IL
17 Miles - North Aurora, IL

Comp 3 Updated Date: 12/08/2019

2014 Chevrolet Cruze Lt2 Automatic
4 1.4I Gasoline Turbocharged
Electronic Fuel Injection

VIN [REDACTED]
Dealership [REDACTED]
[REDACTED]

Telephone [REDACTED]
Source Autotrader
Stock # D4901A
Distance from Plainfield, IL
19 Miles - Downers Grove, IL

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

COMPARABLE VEHICLES

Options	Loss Vehicle	**Comp 1	**Comp 2	**Comp 3
Rear Side Impact Air Bags	✓	✓	✓	✓
Communications System	✓	✓	✓	✓
Hands Free	✓	✓	✓	✓
Alarm	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Tinted Glass	✓	✓	✓	✓
Fog Lamps	✓	✗	✗	✓
Rear Spoiler	✓	✗	✗	✓
Clearcoat Paint	✓	✗	✗	✗
Metallic Paint	✓	✓	✓	✓
List Price		\$ 6,800	\$ 8,995	\$ 9,562
Adjustments:				
Package		+ \$ 37	+ \$ 37	
Options		+ \$ 665	+ \$ 665	+ \$ 42
Mileage		- \$ 1,193	- \$ 668	- \$ 3,001
Condition ¹		- \$ 876	- \$ 876	- \$ 876
Adjusted Comparable Value		\$ 5,433	\$ 8,153	\$ 5,727

¹The **Condition Adjustment** sets that comparable vehicle to Private Owner condition, which the loss vehicle is also compared to in the Vehicle Condition section.

**Because the loss vehicle was recently valued, the comparable vehicle(s) were added for informational purposes and were not used to determine the Base Vehicle Value.

 **COMPARABLE VEHICLES**

 **ADDITIONAL COMPARABLE VEHICLES**

Source	Vehicle	Price	Adjusted Comparable Value
** Comp 4			
Source: Autotrader [REDACTED] Ottawa, IL [REDACTED] 35 Miles From Plainfield, IL	2014 Chevrolet Cruze Lt2 Automatic 4 1.4I Gasoline Turbocharged Electronic Fuel Injection Odometer: 135,218 VIN: [REDACTED] Stock #: C19205-1 Updated Date: 11/24/2019	\$ 6,395 (List)	\$ 6,419
** Comp 5			
Source: Truecar [REDACTED] Schaumburg, IL [REDACTED] 34 Miles From Plainfield, IL	2014 Chevrolet Cruze Lt2 Automatic 4 1.4I Gasoline Turbocharged Electronic Fuel Injection Odometer: 83,406 VIN: [REDACTED] Stock #: 102313A Updated Date: 12/08/2019	\$ 9,448 (List)	\$ 8,012
** Comp 6			
Source: Autotrader [REDACTED] Chicago, IL [REDACTED] 36 Miles From Plainfield, IL	2014 Chevrolet Cruze Lt2 Automatic 4 1.4I Gasoline Turbocharged Electronic Fuel Injection Odometer: 60,884 VIN: [REDACTED] Stock #: 28259 Updated Date: 12/01/2019	\$ 9,999 (List)	\$ 6,218
** Comp 7			
Source: Truecar [REDACTED] Highland, IN [REDACTED] 39 Miles From Plainfield, IL	2014 Chevrolet Cruze Lt2 Automatic 4 1.4I Gasoline Turbocharged Electronic Fuel Injection Odometer: 72,277 VIN: [REDACTED] Stock #: H42674A Updated Date: 12/08/2019	\$ 9,000 (List)	\$ 6,061
** Comp 8			

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.



List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

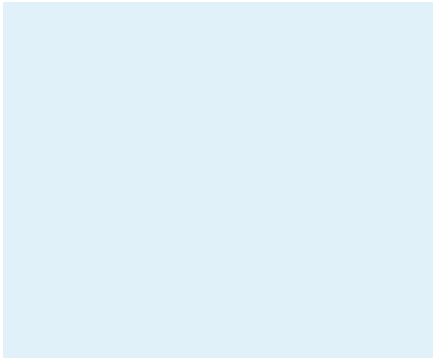
Distance is based upon a straight line between loss and comparable vehicle locations.

**Because the loss vehicle was recently valued, the comparable vehicle(s) were added for informational purposes and were not used to determine the Base Vehicle Value

COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source: Autotrader	2014 Chevrolet Cruze Lt2	\$ 7,885	\$ 7,198
	Automatic 4 1.4l Gasoline	(List)	
	Turbocharged Electronic		
	Fuel Injection		
47 Miles From Plainfield, IL	Odometer: 99,365		
	VIN: 		
	Stock #: U20033		
	Updated Date: 12/08/2019		



VALUATION NOTES

This Market Valuation Report has been prepared exclusively for use by ALLSTATE INSURANCE COMPANY, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include 50 Ill. Adm. Code 919.80.

SUPPLEMENTAL INFORMATION



VEHICLE HISTORY INFORMATION

Using the VIN for this vehicle, VINguard® detected discrepancies or prior history requiring additional research. Please review the information detailed below.

VINguard®

VINguard® Message: VINguard has decoded this VIN without any errors

Previous Total Loss Submission:

Duplicate VIN [REDACTED] - previously submitted by FIRST CHICAGO INSURANCE [REDACTED] in PLAINFIELD, IL

ISO Vehicle History:

Number of times reported to ISO:	2
ISO's file number:	[REDACTED]
Loss date:	12/06/2019
Claim ref:	[REDACTED]
Loss date:	09/10/2014
Claim ref:	[REDACTED]

Vehicle Market History Information:

This vehicle was reported to CCC on 04/18/2015 Mileage: 12106
 Location: AutoTrader in BOLINGBROOK, IL

This vehicle was reported to CCC on 04/18/2015 Mileage: 12106
 Location: AutoTrader in BOLINGBROOK, IL

SUPPLEMENTAL INFORMATION



EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✓ No Abandoned Record Found
Damaged	✓ No Damaged Record Found
Fire Damage	✓ No Fire Damage Record Found
Grey Market	✓ No Grey Market Record Found
Hail Damage	✓ No Hail Damage Record Found
Insurance Loss	✓ No Insurance Loss Record Found
Junk	✓ No Junk Record Found
Rebuilt	✓ No Rebuilt Record Found
Salvage	✓ No Salvage Record Found
EVENT CHECK	RESULTS FOUND
NHTSA Crash Test Vehicle	✓ No NHTSA Crash Test Vehicle Record Found
Frame Damage	✓ No Frame Damage Record Found
Major Damage Incident	✓ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓ No Odometer Problem Record Found
Recycled	✓ No Recycled Record Found
Water Damage	✓ No Water Damage Record Found
Salvage Auction	✓ No Salvage Auction Record Found
VEHICLE INFORMATION	RESULTS FOUND
Accident	✓ No Accident Record Found
Corrected Title	✓ No Corrected Title Record Found
Driver Education	✓ No Driver Education Record Found
Fire Damage Incident	✓ No Fire Damage Incident Record Found
Lease	✓ No Lease Record Found
Lien	✓ No Lien Record Found
Livery Use	✓ No Livery Use Record Found
Government Use	✓ No Government Use Record Found
Police Use	✓ No Police Use Record Found
Fleet	✓ No Fleet Record Found
Rental	📄 Rental Record Found
Fleet and/or Rental	📄 Fleet and/or Rental Record Found
Repossessed	✓ No Repossessed Record Found
Taxi use	✓ No Taxi use Record Found
Theft	✓ No Theft Record Found
Fleet and/or Lease	✓ No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓ No Emissions Safety Inspection Record Found
Duplicate Title	✓ No Duplicate Title Record Found

CCC provides ALLSTATE INSURANCE COMPANY information reported by Experian regarding the 2014 Chevrolet Cruze ([REDACTED]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

LEGEND :

- ✓ No Event Found
- ⊘ Event Found
- 📄 Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

INFORMATION FOUND

AutoCheck found additional information on this vehicle. These records will provide more history for this loss vehicle

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

SUPPLEMENTAL INFORMATION



FULL HISTORY REPORT RUN DATE: 12/12/2019

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
07/21/2014	MI		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
07/21/2014	MI		Motor Vehicle Dept.	TITLED OR REGISTERED AS A RENTAL VEHICLE, OR PART OF A RENTAL FLEET
07/22/2014	MI	10	Motor Vehicle Dept.	TITLE
07/22/2014	MI		Motor Vehicle Dept.	TITLED OR REGISTERED AS A RENTAL VEHICLE, OR PART OF A RENTAL FLEET
04/13/2015	IL	12102	Auto Auction	REPORTED AT AUTO AUCTION AS MANUFACTURER VEHICLE
05/18/2015	JOLIET, IL		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
05/19/2015	JOLIET, IL	12139	Motor Vehicle Dept.	TITLE (Lien Reported)
09/17/2016	JOLIET, IL		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
06/30/2017	JOLIET, IL		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
06/14/2018	JOLIET, IL	72000	Independent Emission Source	PASSED EMISSION INSPECTION
06/18/2018	JOLIET, IL		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
05/30/2019	PLAINFIELD, IL		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL

AUTOCHECK TERMS AND CONDITIONS:

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

SUPPLEMENTAL INFORMATION

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and Experian shall be governed by the laws of the State of Illinois (USA) without regard to its conflict of law provisions. You and Experian agree to submit to the personal and exclusive jurisdiction of the courts located within the county of Cook, Illinois.

SUPPLEMENTAL INFORMATION



NHTSA VEHICLE RECALL

NHTSA Campaign ID : [REDACTED]**Mfg's Report Date :** FEB 21, 2014**Potential Number Of Units Affected :** 355

Summary : General Motors LLC (GM) is recalling certain model year 2014 Buick Regal, LaCrosse, Verano, and Enclave, and Chevrolet Impala, Malibu, Cruze, and Traverse, and GMC Acadia vehicles equipped with automatic transmissions. In the affected vehicles, the transmission shift cable adjuster may disengage from the transmission shift lever. As such, these vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect." They also fail to conform to FMVSS number 114, "Theft Protection and Rollaway Prevention."

Consequence : If a vehicle's shift cable disengages from the transmission shift lever, a driver may be unable to shift gear positions and the indicated shift position may not represent the gear position the vehicle is in. Should a disengagement occur while the vehicle is being driven, when the driver goes to stop and park the vehicle, the driver may be able to shift the lever to the "PARK" position, but the vehicle transmission may not be in the "PARK" gear position. If the vehicle is not in the "PARK" position there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

Remedy : General Motors will notify owners, and dealers will inspect and replace any affected transmission shift cable adjusters, free of charge. The recall is expected to begin in late March 2014. Chevrolet owners may contact General Motors at 1-800-222-1020, Buick owners at 1-800-521-7300, and GMC owners at 1-800-462-8782. General Motors' number associated with this recall is 14048.

Notes : Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA Campaign ID : [REDACTED]**Mfg's Report Date :** MAR 31, 2014**Component :** POWER TRAIN**Potential Number Of Units Affected :** 174,046

Summary : General Motors LLC (GM) is recalling certain model year 2013 and 2014 Chevrolet Cruze vehicles equipped with a 1.4L turbo engine, and manufactured between November 28, 2012, and March 7, 2014. On the affected vehicles, the right front half shaft may fracture and separate.

Consequence : If the half shaft fractures and separates while driving, the vehicle would lose power and coast to a stop. If a vehicle with a fractured half shaft is parked without the parking brake applied, the vehicle could move unexpectedly. Either condition increases the risk of a crash.

The National Highway Traffic Safety Administration has issued 6 safety related recall notices that may apply to the above valued vehicle.

SUPPLEMENTAL INFORMATION

Remedy : GM will notify owners, and dealers will inspect and replace the right half shaft, as needed, free of charge. Parts for the remedy are not currently available. GM will send an interim letter to owners in May 2014. A second owner letter will be mailed when parts are available. Owners may contact Chevrolet at 1-866-694-6546. GM's number for this recall is 14079. This is an expansion of recall 13V-452. NOTE: Some vehicles subject to this recall were subject to the recall campaign initiated in 2013. Some of those vehicles were repaired using defective parts. Those owners will be advised that they must have their vehicles remedied again under this campaign and that having the earlier recall completed did not remedy their vehicles.

NHTSA Campaign ID : [REDACTED]

Mfg's Report Date : JUN 26, 2014

Component : AIR BAGS

Potential Number Of Units Affected : 29,019

Summary : General Motors LLC (GM) is recalling certain model year 2013-2014 Chevrolet Cruze vehicles. In the affected vehicles, the driver's front air bag inflator may have been manufactured with an incorrect part.

Consequence : In the event of a crash necessitating deployment of the driver's air bag, the air bag's inflator may rupture and the air bag may not inflate. The rupture could cause metal fragments to strike and potentially seriously injure the vehicle occupants. Additionally, if the air bag does not inflate, the driver is at an increased risk of injury.

Remedy : GM will notify owners, and dealers will replace the driver side air bag, free of charge. The recall began on June 28, 2014. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 14305.

NHTSA Campaign ID : [REDACTED]

Mfg's Report Date : JUL 02, 2014

Component : EQUIPMENT

Potential Number Of Units Affected : 2,990

Summary : General Motors LLC (GM) is recalling certain model year 2013-2014 Buick Encore all-wheel-drive vehicles manufactured August 23, 2012, to September 9, 2013; Verano vehicles manufactured August 8, 2012, to June 20, 2013; Chevrolet Cruze vehicles manufactured August 7, 2012, to August 16, 2013, and 2012-2014 Chevrolet Sonic vehicles manufactured May 10, 2011, to August 16, 2012 equipped with a Calix oil pan/block heater. In cold temperatures, the insulation on the engine block heater cord can become damaged, allowing the wires to be exposed.

Consequence : Exposed wires increase the risk of electrical shock and personal injury if the cord is handled while it is plugged in.

SUPPLEMENTAL INFORMATION

Remedy : GM will notify owners, and dealers will replace the engine oil pan/block heater cord with a new cord that is rated for temperatures of minus 40 degree Celsius. The manufacturer has not yet provided a notification schedule. Owners may contact Buick customer service at 1-800-521-7300 or Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 14257.

NHTSA Campaign ID : [REDACTED]

Mfg's Report Date : JUL 10, 2015

Component : STEERING

Potential Number Of Units Affected : 10

Summary : General Motors LLC (GM) is recalling certain model year 2014-2015 Chevrolet Cruze vehicles manufactured November 8, 2013, to March 12, 2015, and 2015 Chevrolet Volt vehicles manufactured April 11, 2014. In the affected vehicles, the inner tie rod may not be tightened to specification allowing the tie rod to separate from the steering gear.

Consequence : Separation of the tie rod from the steering gear could result in the loss of steering, increasing the risk of a crash.

Remedy : GM will notify owners, and dealers will replace the steering gear assembly, free of charge. The recall began on July 28, 2015. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 15386.

NHTSA Campaign ID : [REDACTED]

Mfg's Report Date : JUL 05, 2016

Component : ELECTRICAL SYSTEM , POWER TRAIN

Potential Number Of Units Affected : 7,620

Summary : General Motors LLC (GM) is recalling certain model year 2016-2017 Buick Verano and 2016 Chevrolet Malibu as the electronic park lock lever may allow the ignition key to be removed without the transmission being in PARK. Also, certain 2013 Buick Encore, 2011 Buick Regal, 2013-2014 Buick Verano, 2011-2016 Chevrolet Cruze, 2010-2013 Chevrolet Equinox 2013-2015 Chevrolet Malibu, and 2011-2013 GMC Terrain vehicles may have been serviced with similar defective replacement electronic park lock levers. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 114, "Theft Protection and Rollaway Prevention."

Consequence : If the key is removed without the transmission in PARK, the vehicle may rollaway as occupants are exiting, increasing the risk of injury.

Remedy : GM will notify owners, and dealers will inspect and if necessary replace the key cylinder lock housing, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chevrolet customer service at 1-800-222-1020, Buick 1-800-521-7300, and GMC 1-800-462-8782. GM's number for this recall is 50490 and 50491.